



Date	Type of Recognition	Source	Project or Situation	Notable Comments
8/26/10	Email	President, Manufacturers' Education Council	19th Annual Sustainability & EHS Symposium Presentations	Your help this past year was invaluable, assisting in securing keynote speakers from Subaru and U.S. EPA. In addition, I am delighted to let you know that 3 of the top 5 best-rated workshops out of 29 were led by KERAMIDA speakers-OSHA inspections, underground storage tanks, and energy audits. Kudos to the KERAMIDA-led workshops!
8/20/10	Email	Intern	Summer Internship	I'd like to say thank you to everyone for helping me to enjoy an awesome two months here. The experience I gained here is going to be invaluable in helping me make my decision for graduate school.
8/19/10	Email	Government Employee for Green Infrastructure	Green Checklist	Thank you SO MUCH for all your hard work on the green checklist. I reviewed it this afternoon and WOW! It is really well done! Just wanted to pass a big fat kudos to you! Have a great night.
8/13/10	Email	Intern	Summer Internship	Today is my last day at KERAMIDA, and I wanted to say thank you to everyone for being so friendly. Since the day I started to the end, everyone has been helpful and welcoming. This work place is truly a great environment, and I am hopeful I can be of assistance later in life.
8/11/10	Email	Manager at Commodities Farm	"SHE" Survey - EMS	Link was sent out globally today for LDC SHE professionals to begin completing this survey and providing other info in prep for our September Workshop. Well done...
8/9/10	Email	Manager at Commodities Farm	"SHE" Survey - EMS	Thank you. It looks great.
7/21/10	Email	Manager at Commodities Farm	EMS Training	Wonderful job by you and others that contributed.
7/19/10	Letter	Partner at Major Law Firm	ICLEF Advanced Environmental Law Seminar	Thank you so much for your excellent presentation yesterday at the ICLEF Advanced Environmental Law Seminar. I had numerous comments on how good the air program was.
7/15/10	Email	Senior Environmental/Safety Specialist - City of Cincinnati	Landfill	Your service has been excellent. It has been a pleasure working with you. Everyone has been responsive to my needs and (they) understand what my goals are.
7/8/10	Letter	Director of Development for the City of West Lafayette	Grants & Remediation	<ol style="list-style-type: none"> <li>The City of West Lafayette has worked with KERAMIDA Inc. on multiple brownfield projects in our community. They were the key environmental consultant on work associated with Wabash Landing which transformed a blight in the community into a destination along the riverfront. The development includes a cinema, housing, retail and a pedestrian walkway that spans the Wabash River into Lafayette.</li> <li>KERAMIDA Inc. was able to secure funding for a number of projects through Indiana Brownsfields Program that resulted in the successful remediation of a number of locations, including Burnham's site located at 500 Brown Street which now is home to our Purdue's Crew boathouse.</li> <li>The City of West Lafayette would recommend KERAMIDA Inc. as a contractor and looks forward to continuing our successful relationship with them.</li> </ol>
7/8/10	Letter	President of Southeast Neighborhood Development	Brownfields	KERAMIDA was instrumental in assisting (SEND) and converting a former abandoned manufacturing facility with major environmental issues into a vibrant asset (Wheeler Arts Building). KERAMIDA has completed numerous projects for SEND over the past few years, including Phase Is and Phase IIs. SEND would recommend KERAMIDA as a contractor on environmental work.
7/8/10	Letter	Brownfields Coordinator for the City of Elkhart	Contractor for USEPA Community-Wide Brownfield Assessment Grant for Petroleum Contaminated Sites for the City of Elkhart	KERAMIDA Inc. was selected as our contractor for the USEPA Community-Wide Brownfield Assessment Grant for Petroleum Contaminated Sites for the City of Elkhart. They were chosen as our contractor after a competitive and open competition. Their ability to perform, attention to detail and qualifications of their staff set them apart from the other firms considered. They have been very responsive and have maintained close contact with the government agencies that monitor the grant reporting. KERAMIDA Inc. has provided the services that we expected and Elkhart will most likely use their services on the next grant round. We have worked closely with them and would highly recommend them for any environmental project.
6/17/10	Email	Marketing Director Wesselman Nature Society	Evansville Chamber Sustainability Workshop	Thanks again to you and your crew for putting on this great workshop. Our community has such a long way to go in terms of sustainability. I think we need to keep providing this kind of constructive education to the business community in order to see real improvements. I'm thrilled to know we have resources like Keramida to help guide us in what we hope to accomplish.
6/17/10	Email	Marketing Director Wesselman Nature Society	Evansville Chamber Sustainability Workshop	I gained so much great insight from your presentation. Your model was very clear and easy to follow. The presentation also did not leave me with as many question marks at the end. I've seen far too many sustainability resources just scratch the surface and offer the same short list of green tips that we've all seen many times over. However, the information you provided has reenergized my excitement to initiate a better plan for Wesselman Nature Society.
6/16/10	Email	Plant Manager	Storm water analysis results	I can't thank you enough for your help on this; you guys have been great to work with.
5/21/10	Email	Safety, Security, and Environmental Manager	BVC audit	Just want to send a note to tell you what a fantastic job you did in preparation for our BVC audit. After 4 days of BVC looking at the entire EMS, ZERO Non Conformances were found. This is definitely delivering superior results and KERAMIDA should take pride in this accomplishment by their representatives.
5/13/10	Email	Attorney at major law firm	Workshop	Thanks for the invitation. I learned new information and had a great time!
5/13/10	Email	Attorney at major law firm	Workshop	Please tell everyone at KERAMIDA 'thank you' for me!

5/10/10	Email	Grant Coordinator at IDEM	Governor's Awards for Environmental Excellence	The good news is that your company is making an impact. There are no categories in which KERAMIDA does not have a client nominated for their environmental accomplishments.
4/13/10	Email	Senior Environmental/Safety Specialist	Flare Up	I just wanted to let you know that I appreciate all the help you have done on getting the flare up and running efficiently and smoothly. The new person from Ohio EPA is in contact with me frequently so when I can report that all probes are 0% methane everyone is happy. I am glad that you know the system so well and know how to make adjustments. Keep up the good work.
4/9/10	Email	Executive Director of INCMA	Host for INCMA Conference	Thank you again for helping make yesterday's INCMA workshop such a success. The use of Keramida's facilities is always appreciated but you went above and beyond in your hospitality.
3/25/10	Email	Manager, Plant Operations at St. Vincent	Health & Safety Training Class	The training sessions are going very well. Your personnel do a great job. The sessions are concise and informative.
3/16/10	Email	Manager of Plant Operations at Major Hospital	Air Permit Renewal	Thank you very much for the professional work on our Operating Permit Renewal Application. We appreciate your work.
2/22/10	Email	Environmental Manager at Renewable Energy Company	GHG Report	Let me take this opportunity to thank you and Keramida for the timely completion of the GHG report. We will be sure to consider Keramida for any future related matters.
2/9/10	Email	Property Owner	Previous consultant did not complete site investigation. KERAMIDA performed the work and submitted a NFA request.	I received a letter this morning stating BUSTR requires no further corrective action...I was beginning to believe this day would never come. Thank you so much for all your help. Between you and your subcontractor, my faith in others has been restored.
2/8/10	Email	Environmental & Safety Manager at Food Company	Quarterly Newsletter	This is a very good newsletter.
2/3/10	Email	Grant Coordinator, City of Noblesville	Green Street Workshop	The seminar was extremely helpful and I've already implemented some ideas.
1/28/10	Email	Lafayette Director of Redevelopment	DOE Retrofit Rampup Grant	Thanks to the Keramida team for putting this together. It was a lot of work accomplished in a very short time. Keeping my fingers crossed. If awarded it will be a great project for both Lafayette and Indy.
1/28/10	Email	Attendee at Conference	Green Street Institute Presentation	Thank you so much for the Green Street Workshop today. I enjoyed your presentation and had some fun a-ha! moments. I wish every Indiana business would hire Keramida!
1/28/10	Email	Attorney at Major Law Firm	Green Street Institute Presentation	Thanks so much! You did a really nice presentation and I learned a lot. I look forward to seeing you to discuss these business opportunities.
1/27/10	Email	Attorney at Major Law Firm	Processing CLE application for AWMA	Thanks again for your great work on this-I really appreciate it!
1/26/10	Email	Attorney at Major Engineering Firm	Processing CLE application for AWMA	Thank you for all of the efforts you put into making this happen!
1/26/10	Email	Attorney at Major Engineering Firm	Processing CLE application for AWMA	I just wanted to pass along to you and the A & WMA board the attached CLE approval for the A & WMA Winter Technical Meeting. The event was approved for 6.8 CLE hours. I REALLY appreciate your work in getting this approved, and I know the attorneys who attended the event will be happy as well!
1/25/10	Email	Environmental Contact at Glue Company	Compliance Support	I have just been able to review the final documents. This is exactly what we needed to have on file. Thank you so much for all the work you did. I will certainly be in touch if questions on sustainability arise.
1/15/10	Email	Attorney at Major Law Firm/Publications Chair of AWMA	Processing CLE application for AWMA	Thanks for helping us out with this, I really do appreciate it.
1/2/10	Email	Mayor of city in Indiana	Sustainability solutions for city	I look forward to advancing a working relationship with KERAMIDA.
12/17/09	Email	Environmental Manager of Industrial Plant	ISO 14001 recertification	Thank you for the report. We made it through the audit with 5 OFI and 1 minor. We were not able to "fix" all the things in Chemical Storage so we did get a minor on that one. This is the best we have done compared to past years so I would like to thank you for the help. We were able to close a number of holes which would have been findings in past years.
11/19/09	Email/Verbal	Environmental Manager & Regulatory Contact for 2 foundries	In-plant services, air permitting, reporting, compliance audits, & stack testing	Our plant had two IDEM multimedia compliance audits this summer and both resulted in "no violations." We credit KERAMIDA for getting our environmental compliance performance up to par.
11/16/09	Email	Director of German Internship Program at IUPUI	Hosting German student for 8 weeks & finding host family	Thank you so much. I really appreciate all of the assistance I have received from your company.
11/13/09	Letter	Senior VP of Marketing	Sponsorship & Support	Thank you for your generous support of this important event, and also for your support of the Indiana Chamber. It is companies like yours that have allowed the Chamber to become Indiana's largest business-advocacy organization.
11/2/09	Letter	Board Chairman for Arts Council of Indianapolis	Volunteer & Supporter	Thank you for your personal commitment and dedication to the Arts Council of Indianapolis. I want to especially thank you for your help this past year. Securing public funding for the arts community in 2009 proved to be very challenging, yet you rose to the occasion.
10/16/09	Letter	Development Director at the Cope Environmental Center	Fall Gala Fundraiser	Thank you so much for supporting the Fall Gala-it was a great success! We appreciate your contribution and encouragement... You are helping the Hope Environmental Center provide quality environmental education for thousands of students through our school programs and sustainability education for our community.

10/2/09	Email	Senior Development Officer, City of Cincinnati	Phase I Report for 3 parcels	Thank you for having your Phase I report for the three parcels in the subject site delivered to me on Monday September 28th. I found your report to be thorough and very informative about the environmental challenges presented by this site. Thank you for the quick turnaround on this report.
9/24/09	Email	Technical Services Manager for NIBCO, Inc.	Air Permit Amendment	I just wanted to send you a quick note telling how impressed I was with the lady, you directed me for help on our air permit. She was very professional and responded quickly every time I had a question. If she was not clear on the answer and had to do some research, she got back to me via email or phone usually within an hour. Thanks again for the expertise your Company provided during the long months of achieving the end results of amending a permit in Texas.
9/23/09	Email	Environmental , Health & Safety Manager at plant	Startup/Intercompany Referral	I worked with Keramida to develop our site's Environmental Management System. This is how I satisfied IR's/my 2009 AOP requirement to implement EMS at the plant. I would recommend the protocol they used in developing our EMS to other sites. They were professional, kept us on track/task and fun to work with. The final product is professional as well. It will be used when we apply to participate in Indiana's Environmental Stewardship Program in 2010.  For our site, 4.5 people spent 2 days with Keramida, starting from scratch almost to develop the system/manual, pull together our existing environmental documents by identifying issues, aspects, impacts and regulation review. Keramida returned 6 weeks later, with 2 employees for another 2 days, and confirmed/tweaked the documents. About 2 weeks later, I finalized the documents with them. The length of the above time line was a combination of getting everyone's schedule clear so that we could all meet. I thought the process was rather quick.
9/10/09	Letter	President & Chair of The Arts Council of Indianapolis	Start with Art Event	On behalf of the Arts Council of Indianapolis, thank you for your support of this year's <i>Start with Art</i> event. Your contributions help make this year's event a tremendous success. Your efforts help insure that the arts play a significant role in the life of Indianapolis residents and visitors. We truly appreciate your continued support of the arts, and in particular, <i>Start with Art</i> .
8/26/09	Email	Mall Manager	Asbestos Inspections/Website	This was so helpful. I cannot thank you enough!!
8/25/09	Letter	President & CEO of Greater Lafayette Commerce	Sponsorship of the Uptown Jazz & Blues Festival	Your contribution exemplifies the meaning of being a community partner. Whether it is financial support, business in our area or volunteer time it is a significant investment in this community and further strengthens the quality of life that makes the greater Lafayette area a place of choice....We sincerely appreciate your support and we look forward to working with you in the future.
8/21/09	Letter	Executive Director of Discovery Park	Member of Discovery Park Advisory Council	Your term on the Discovery Park Advisory Council expired in June 2009 and we'd like to take this opportunity to thank you for your interest in Discovery Park. You have been an invaluable asset through our launch and initial growth phases...The Council's Task forces on Sustainability, Communications and Intellectual Property provided solid insight and an outside perspective that contributed greatly to our success.
8/13/09	Letter	Student	KEI Internship	I wanted to thank you and everybody in the office for the opportunity to be an intern this summer. It was a great learning experience and I really appreciate it. It was great to get a glimpse of how a business functions and what opportunities are available in the environmental field. Thank you again and please let everyone in the office know how much I appreciate their kindness and help.
8/13/09	Email	Owner of Apartment Complex	Phase I/ Reliance Letter	Your team was very good to deal with and very responsive on meeting our time line. Thanks for your help.
8/13/09	Email	Manager at Meat Packing Plant	Health & Safety Audits	We wanted to take an opportunity to comment on the Keramida Audit this week. We found the audit itself to be very useful. Positives were the professionalism of the auditor, knowledge level of the auditor, focused prepared written agenda distributed at opening, written preliminary report of audit findings/results distributed at closing, very comprehensive approach. We were amazed at the amount of regulatory items covered, reviewed, and toured. The Auditor as well had an electronic spreadsheet that he followed as a roadmap and it helped to keep us on track and moving forward. Lastly, his demeanor and professionalism was very much appreciated. We just wanted to drop you a note. Thank you.
7/27/09	Voicemail	Environmental Person at Meat Packing Company	Health & Safety Audit Proposal	We are extremely impressed with everything we have learned about the solid work you have been doing and pleasantly surprised at your competitive price. I only heard wonderful things about you and your company. You will be considered again in the future.
7/23/09	Thank You Card	Partner at Major Law Firm	ICLEF Law Seminar	Thank you so much for your excellent presentation yesterday at the Environmental Law Conference. The sustainability panel was the highlight of the conference, I thought. I've already received very positive feedback. I do hope we'll have the opportunity to work with Keramida on a sustainability project in the future.
7/23/09	Thank You Card	Partner at Major Law Firm	ICLEF Law Seminar	Thank you for your excellent presentation yesterday at ICLEF's Environmental Law Seminar. Your command of such complex subject matter is most impressive. I already have received positive feedback on the seminar generally and on your presentation in particular. I look forward to future opportunities to work together.
7/16/09	Survey	Senior Environmental/Safety Specialist-City of Cincinnati	Flare Control Modifications at Landfill	I was very satisfied with the communication and performance of KERAMIDA. Your project manager was good at keeping me informed on the progress of the project. I will choose KERAMIDA again and recommend them to others.
7/16/09	Survey	Environmental Manager at Manufacturing Plant	UST Closure	I was satisfied with KERAMIDA's quality of work, communication, timeliness, and employee performance. I will choose KERAMIDA again and recommend them to others.
7/2/09	Letter	Brownfield Specialist at Ohio Department of Development	Clean Ohio Assistance Fund (COAF) Application completed by KERAMIDA	The Urban Development Division has completed its review of the application and has no comments regarding the contents of the application. The Ohio Department of Development notes and appreciates the time and effort spent in developing this application.
6/30/09	Survey	Fleet Management & Maintenance Services Company	Startup	The effectiveness of the on-site work was extremely professional and efficient. We were able to accomplish the goals that were set at the beginning of the program.
6/30/09	Survey	Cleaning Products Company	Startup	KERAMIDA's Startup Program exceeded our expectations. Thank you for all your help. It is much appreciated.

6/3/09	Email	Partners in a Major Law Firm	GHG Webinar with Law Firm	<ol style="list-style-type: none"> <li>1. Once again, great job!!</li> <li>2. Nicely done. Clearly showed your technical competence. Hard to condense such a lengthy rule, but you did it.</li> <li>3. I'm definitely calling you guys on any GHG questions. The size and complexity of this rule should shake up most people.</li> <li>4. Yes, we attended the webinar. Your presentation is the one that made sense.</li> <li>5. Thank you again for today's webinar. You guys are the best!</li> </ol>
5/28/09	Company Newsletter	Environmental Director at Major Engine Company	Clean Air Act Boot Camp	<ol style="list-style-type: none"> <li>1. Our company environmental teams learned helpful tips about how to keep the company compliant in the face of growing and ever-more complex legislation.</li> <li>2. The boot camp represents one more opportunity to bolster the skill set necessary to support our overall environmental stewardship efforts.</li> <li>3. Although the boot camp session covered U.S. regulations, environmental representatives from outside the region attended and found great value in it: "As I am based in the U.K., I particularly found the boot camp useful as it gave a detailed summary of U.S. legislation. It is a form of personal professional development for me. Also, when I audit the U.S. sites as a U.K. HSE professional, I am more informed when looking at legal compliance at our sites."</li> </ol>
5/20/09	Email	Financial Resources Coordinator	Brownfields Program	Thank you for participating in the RFQ process. We appreciate your interest and look forward to working with you on brownfields redevelopment projects in the future.
5/18/09	Surveys	Utility Client	Startup	<ol style="list-style-type: none"> <li>1. The pre-session planning/overview for the Startup Program was appreciated.</li> <li>2. KERAMIDA was flexible with schedules and willing to work at the needed pace.</li> <li>3. The Startup application process was very simple.</li> <li>4. We completed our EMS planning ahead of schedule.</li> </ol>
5/14/09	Email	Auto manufacturer contact for Brownfield project using DOE funding and possible relocation of major automotive company	Process and Waste Flow Chart/DOE Environmental Questionnaire.	Thanks for all of your help on this. If we do move to Anderson with or without the Department of Energy funding, I will definitely use KERAMIDA for any EHS work we do!
5/13/09	Email	Mark S. Gabinet, Environmental, Health and Safety Manager for Trane Commercial Systems-can use his name, but we won't. Air Conditioning Manufacturer	Startup	If your prospective clients request to speak with a satisfied customer about the Startup process and working with Keramida, you may forward my name and phone number to them. I enjoyed working through the process, found working with you to be very pleasant and professional, and look forward to receiving/working with the end result.
5/8/09	Surveys	Grain Transportation & Processing	Startup	<ol style="list-style-type: none"> <li>1. The staff was very helpful and knowledgeable on environmental rules and ISO procedure development. It made the work enjoyable and we were quickly able to complete the process.</li> <li>2. Very, very informative and organized.</li> <li>3. The Startup Program exceeded our expectations as we are just beginning to learn about EMS.</li> <li>4. Yes, we are satisfied with Keramida's Startup staff. We have previously used Keramida and will continue to use them.</li> </ol>
5/7/09	Letter	President of MEC	MEC Health & Safety Conference presentations by KERAMIDA	<ol style="list-style-type: none"> <li>1. Very timely, excellent forum so one can be updated on changes in EHS!</li> <li>2. ....truly found this Symposium very valuable.</li> <li>3. Excellent.</li> <li>4. I enjoyed it all. Wished I could attend more of the workshops.</li> <li>5. Thank you for your outstanding materials and presentation on cost effective planning and implementing a facility shutdown. Your session received an absolutely outstanding score.. a perfect 10 on a 10 point scale. Fantastic job! Many, many thanks for making this conference a very successful educational program.</li> </ol>
4/28/09	Note Card	Partner in a Major Law Firm	Seminar	Your staff was quite impressive at yesterday's Seminar. Thank you for partnering with us for the presentation. I hope this marks the beginning of opportunities to work together on projects in Ohio and Kentucky.
4/8/09	Surveys	Electroplating Company	Startup	<ol style="list-style-type: none"> <li>1. This was a very painless process.</li> <li>2. By going through this process, it was identified that we were wrongly out of compliance. Keramida was wonderful in helping us correct this situation. Without this process, we would have no way of knowing.</li> <li>3. The Keramida staff were wonderful to work with.</li> <li>4. I was very impressed with the communication and coordination between Keramida and our facility.</li> <li>5. The effectiveness of the on-site work was excellent. The process was streamlined for our company significantly.</li> <li>6. KERAMIDA's Startup Program was well beyond expectations!</li> </ol>
3/20/09	Email	Manager at Site Assistance and Brownfield Section-Ohio EPA	Mansfield Conference	Thanks for coordinating such a wonderful event. I think everyone enjoyed themselves and I thought the turnout was good. You're doing a great job as events coordinator!
3/13/09	Letter	Executive Vice President of Simon Youth Foundation	Educational opportunities for at-risk youth	Ok, there aren't literally thousands of thank you notes attached, but you did touch the lives of thousands of students who would like to thank you. Students like Paul, an Education Resource Center graduate from Lake Charles, LA, who wrote to say, "This program has changed my future from hopeless to hope, and anything that does that is precious." ... You are a wonderful friend of SYF! Thank you!!!
3/11/09	Email	Environmental Manager at engine manufacturer	GHG reporting-mobile source provisions	These regulatory updates are very helpful. Thanks.

3/4/09	Email	Counsel in a Major Law Firm	CLE credit for Remediation Workshop	That is wonderful. I'll tell you sometime what this turn of events means to me. It is serendipity, good thing unlooked for.
2/27/09	Email	Project Coordinator/Indiana Chamber of Commerce	Indiana Safety and Health Conference & Expo	Thank you for your participation in the 2009 Indiana Safety and Health Conference & Expo. This year's event was extremely successful due to your support and participation.
2/6/09	Email	Overseas Client-Technology Management	ISO 14001, OHSAS 18001	I never really thanked you for all the work you did on the procedures. It worked out quite well really. It is the first time I have had to manage/respond to this level with overseas and it worked, thanks. Your services are worth it.
2/4/09	Email	Ink Manufacturer	Startup	Thank you very much for all your assistance. It would have taken us another year to get this far. We are going to work diligently to get registered by this summer with our integrated system and will most likely need additional service from Keramida. Thanks again!
1/16/09	Email	Attorney at Major Law Firm	Various Projects	I really enjoyed catching up with you today. Thanks for coming out in the cold. I will continue to keep you and Keramida in mind should new opportunities arise.
1/6/09	Email	1) Real Estate Developer 2) 2nd Consulting Firm	Phase I ESA	1. Just thought you would like to hear someone's approval of your work. Thanks for a good job. 2. No further studies were recommended based on KERAMIDA's studies. Their report is considered current by ASTM standards, and we recommend acceptance by your corporation.
12/22/08	Email	EHS Leader at Engine Manufacturing Plant	In-plant Services	Thanks! Keramida and I work well together. I look forward to a prosperous new year with Keramida.
12/5/08	Email	Banker	Commercial Loan	I knew from looking at your business that KERAMIDA is a very good, very solid company, but last week showed a tremendous amount of character and pride that was truly impressive. Many times I see good business practices and a sterile environment, or too much character and not enough professional competence, but in this case you have the best of both. Rarely, in my 30 years of banking have I found this combination of traits.
11/11/08	Contractor's Performance Report	INDOT	Progress Parkway, Phase II	For organization equipment and personnel, KERAMIDA's performance was above expectations throughout the project. For execution of work and general relationships/cooperation, KERAMIDA gave an outstanding performance throughout the project that strongly contributed to the success of the project.
10/30/08	Letter	V.P. at Television Station	Community service & financial support	We simply could not do it without you!
10/29/08	Email	Director of a Major Property Development Group	Documents for completion of remediation program	The success was made possible through your skill, professionalism and diligent efforts. Thank you for all of your good work.
10/24/08	Email	Event Coordinator for NBA	Seminar	I really enjoyed working with you and the NBA is lucky to have an advocate, such as yourself, out there in Ohio. I am looking forward to our next event.
10/21/08	Letter	Director of a Major Property Development Group	Documents for completion of remediation program	Thank you for the close out documents for the completion of the remediation program. The process was made painless by the thorough and professional approach of you and your team. If we ever have a similar situation, I'm calling Keramida.
10/17/08	Letter	Senator-District #34	MWBE Recertification	I applaud you for your commitment to business and for committing the time and effort to the certification process. It is gratifying for me to know that your company is in position to access Indiana's contracting and procurement opportunities.
10/7/08	Card	AFS Executive Vice President	Seminar	I want to thank you for your help with the very challenging greenhouse gas emissions issue. Your knowledge and prior work are so valuable to our current efforts on behalf of the industry. I also wanted to thank you for your very generous support of not only AFS, but the U.S. Metalcasting Industry as a whole. You are very special indeed.
10/7/08	Letter	Corporate Director of EHS	Major Power Company	We recently signed an agreed order concluding a protracted air enforcement action with the Indiana Department of Environmental Management (IDEM). We were able to resolve this issue thanks in large part to the experience, advice, and access to IDEM officials. You were a tremendous asset for us in this effort, and I sincerely feel we would not have been able to conclude the action on such favorable terms or in the time we did without your help.
10/7/08	Letter	Corporate Director of EHS	Major Power Company	I was impressed with you and your firm's responsiveness, in that I called you and you were able to provide the services I needed the next day. Your employee was highly qualified and experienced and responded with just what we needed in a very short time, with no wasted effort. He was a pleasure to work with.
10/7/08	Letter	Corporate Director of EHS	Major Power Company	Your employees did a fine job in successfully presenting our technical position to IDEM and effectively negotiating with the Commissioner on our behalf to reach the agreed order concluding a protracted air enforcement action with the Indiana Department of Environmental Management.
10/7/08	Letter	Corporate Director of EHS	Major Power Company	We are very pleased with our relationship with Keramida and glad to have access to professionals with the capabilities of your employees. We will not hesitate to call on the services of your firm in the future.
9/30/08	Email	Director of AFS	Advanced Foundry Air Seminar	Thanks for your valuable help at last week's Advanced Air Seminar...Student comments were all good...It's good to have a KERAMIDA presence at these functions...Thanks again.
9/25/08	Email	Industrial Client	Regulatory Compliance Assessment	Great work...thanks for your persistence with IDEM and patience with us.
9/5/08	Email	Procurement Person at Major Real Estate Developer	Web Conference Training	I found it very informative and easy to understand. Great job!
8/28/08	Email	Real Estate Investments	Phase I ESA	I see the reports have arrived. Thanks so much for the quick and excellent work!
8/14/08	Email	Environmental Engineer at Major Manufacturing Plant	Acceptance into IDEM's Environmental Stewardship Program	It was good to have you there. Your employees greatly helped us to get in.
8/13/08	Email	Executive Director of Indiana Cast Metals Association	Workshop	Just one more thank you for stepping in to fill Jim's shoes yesterday at the GHG Workshop. As always, you did a great job and it's much appreciated.

7/10/08	Email	Utility Client	Project Consultant	Thanks! How did you know that I forgot to write that down????? What other consulting firm provides such a well rounded variety of services to their clients?
7/10/08	Email	Manufacturer	Evaluated the company's formulations against federal air pollution control rule	First of all, the report you and Jenny provided is excellent. This information is presented exactly how I requested. I thank you for your hard work and high quality end product.
6/6/08	Email	Industrial Client	July 1st Reporting Assistance	Amanda has been very helpful, nice to speak with, and even asks if there is more to help us out with. In short, a very good hire sir.
5/16/08	Email	Attorney	Workshop	Good program! Thank you!
4/23/08	Email	Industrial Transportation Client	TX Pollution Prevention Report	I really do appreciate you. Thank you.
4/9/08	Comfort Letter	IDEM Official	VRP project	Comfort Letter-KERAMIDA has demonstrated to IDEM's satisfaction that the Prospective Site is eligible for the BFPP exemption from liability for hazardous substance contamination and that the soil and groundwater contamination at the Site presents no imminent threat to human health or the environment.
1/28/08	Note	Engineering Firm	Joint Venture	I am excited at the opportunity to work with you. I look forward to our next project on helping Indiana communities transform themselves.
1/28/08	Email	Industrial Transportation Client	Quarterly Reports, Closure Assistance, Pit 42 ACC, Emissions Reports & Compliance Certification	Thank you, Vicky, for your leadership. We are pleased to partner with such an awesome team as yours!
1/1/08	Note	Industrial Client	Permits	Each year your services seem to grow and expand to new heights. I am glad that you helped me in preparing permits, complying with regulations, staying abreast of new rules, and investigating old sites. As always, I am looking forward to working with the KERAMIDA team this year.
11/20/07	Letter	Manager at the Ohio EPA	Issuance of Covenant Not to Sue, BF Redevelopment	Many people at KERAMIDA Environmental worked hard to remove the environmental barriers associated with redeveloping this property. Congratulations on the issuance of the Covenant.
10/29/07	Letter	Sr. Director at Airport Authority	Training Class	I greatly appreciate the generous donation of your time and sharing of your expertise to help the small, emerging, minority and woman-owned businesses of our community. Thank you again for your contribution to economic development in central Indiana.
10/29/07	Letter	Director at Airport Authority	Training Class	I would like to thank you for your participation in our Contractor's Assistance Program Seminars. I am certain that I speak for all of the attendees when I say that your participation was valuable and very much appreciated. Because of your involvement, I think we can truly say that the attendees have a much better understanding of "Learning to Write a Better Proposal."
10/24/07	Email	Transportation Company	Training Class	I want to thank you for the wonderful job. I appreciate the brevity of the outline, and the attention to detail in your instruction. The session was very informative, I learned many things like what Primes look for, what to include in the RFP and much more.
10/22/07	Email	Major Power Company	Compliance Support	I just wanted you to know that I have been pleased with the help and quick responses that I get from your staff and project managers.
8/30/07	Note	President & CEO of The Kansas Chamber	AFS Work	I wanted to express my appreciation for the relationship that we developed as colleagues and friends through our work with AFS. It was truly a pleasure working with you and the metalcasting industry over the past ten years.
7/20/07	Letter	Program Associate for Air & Waste Management Association	AWMA's 100th Annual Conference and Exhibition	Thank you (Keith Baugues) for your contribution to the Air & Waste Management Association's Conference and Exhibition held in Pittsburgh, PA, June 26-29, 2007. The technical program was very well received and we recognize that your contribution had a direct impact on that success.
6/5/07	Email	Factory Owner	Phase I	As you know I was very concerned about selling my factory last year and having possible environmental problems. I decided on Keramida and was extremely happy with their work. They were very professional in all of their dealings, took a big interest in keeping me informed about the process and the tests they were running. They also met all of their deadlines. But the biggest thing for me was their attention to my concerns and producing reports that the closing bank, the buyer and myself felt completely confident in.
3/5/07	Email	Automotive Parts Manufacturer	ISO 14001 Audits	Thanks for your call last week regarding ISO 14001 audits. I am glad to inform you that all sites passed the audit with flying colors. We look forward to working with Keramida for next year's audits as well.
2/2007	Letter	City Official	Brownfields Project	"It has been my pleasure to work with the staff at Keramida for the last two years on a variety of Brownfield projects... They have a unique ability to take highly technical information, disseminate it and present it within a redevelopment context."
2/2007	Email	Power Company	Permits	"Thanks, Awesome Job!"
2/2007	Email	Industrial Client	P42 Situation	"Angelique knocked the socks off some of our high-level managers with how she assisted with the P42 situation. I tell you, she made me proud."
2/2007	Letter	President of American Institute of Chemical Engineers	KEI Volunteer	"The day-to-day contributions that volunteer leaders like Ihor make to AIChE (American Institute of Chemical Engineers) are critical to our growth, and help us sustain excellence as the leading organization serving the chemical engineering profession and professionals around the world. As Chair, Vice Chair, Secretary, Treasurer, and Membership Chair of the Ohio Valley Local Section, 2000-2007, Ihor's involvement over the years has been a true model of leadership and enthusiasm for other members to follow."
2/2007	Email	Major Law Firm	Consulting	"Yes indeed, this is exactly what I need. It is excellent work!"

2/2007	Letter	IDEM Official	IDEM Training Workshop	"On the behalf of the employees at the Indiana Department of Environmental Management, I would like to thank you for presenting at the IDEM Training Workshop, "Understanding Business Goals and How They Affect Environmental Decision Making." You were able to speak directly to about 130 IDEM employees representing the Offices of Air, Water, Land, and Enforcement...Many even commented that it will be tough to 'out do' this presentation. The IDEM employees noted that this information helped them better understand how environmental decisions are being made and how regulations impact private industry. Many felt the perspective they gained from the presentation will help them in the future as our agency continues to promote pollution prevention and as they work with you industries. Again, thank you for sharing your time, experience and expertise. It was because of your efforts that this workshop was such a success!"
2/2007	Email	Power Industry Client	Sampling	The field conditions turned out to be different that what was anticipated and these two KERAMIDA professionals adapted flawlessly to every unexpected event. I appreciated their insightful technical judgment and suggestions as we modified the sampling program to adapt to the unforeseen conditions. Both of these KERAMIDA professionals were focused on getting the done done right and happily put in the extra effort and time to make sure their performance and the project exceeded every expectation. I am happy to say that from a client's perspective KERAMIDA does what it takes to provide the highest and best services to her clients.
1/27/07	Letter	Industrial Client	Phase I Assessments	I wanted to take this opportunity to thank your staff for the outstanding job they did for us relative to the Phase I assessments at our U.S. & Canadian facilities. You worked to ensure that there was consistency in reporting formats and content. Circumstances dictated a short lead-time and your staff did a tremendous job of providing us with the highest quality product on a very tight deadline. I know that for several years, Keramida personnel have worked very closely with our personnel relative to compliance audits, air permitting, general compliance services, and training. We have always been pleased with the services provided.
11/30/06	Newspaper Article	Staff Reporter	Industrial Site	Terry and Matt have both impressed us. I spoke with one of our commissioners today – following my visit to the JISCO site – and told him that if we continue with Clean Ohio and if we can keep KERAMIDA I certainly hope that Terry will be sent to supervise. Terry's manner with the elected officials and his ability to keep them fully informed is excellent. His professionalism with my inquiries and willingness to allow me on site to keep public abreast of this exciting project had been so refreshing. I have been grateful for his enthusiasm.
10/30/06	Letter	Industrial Client	KERAMIDA Workshop	"Just a short 'thank you' to you and Keramida for a very informative presentation. It is a real help in assessing the level of expertise of a potential consultant to hear key people speak and respond to questions. It is apparent that Vasiliki Keramida has assembled a very competent team. I am very happy to see Paul Dubenetzky on board. He will certainly be an asset."
10/30/06	Letter	Industrial Client	KERAMIDA Workshop	"Thank you. This was a wonderful and very informative workshop. Keep up the great work!!"
10/30/06	Letter	Industrial Client	KERAMIDA Workshop	"The workshop was well worth the time spent. Your hospitality exceeded expectations. I will be calling your firm for assistance."
10/30/06	Letter	Industrial Client	KERAMIDA Workshop	"Convey my thanks to all the Keramida staff. It was a very fine workshop and a great help to me and my company."
10/30/06	Letter	Industrial Client	KERAMIDA Workshop	"Thank you for inviting me to the meeting. I always pick up new information that helps keep me from getting myself into trouble. I enjoyed seeing you and Paul and Keith, and am sure we will be working on some exciting projects in the coming months."
10/30/06	Letter	Industrial Client	KERAMIDA Workshop	"The workshop was very informative. I am currently working with Kathy Moore on air emission issues. She and your company have been very helpful."
10/30/06	Letter	Industrial Client	KERAMIDA Workshop	"Thank you for offering us seminars like this. This was very informative and helpful to me."
10/30/06	Letter	Senior Partner in Law Firm	KERAMIDA Workshop	"Great job on this seminar."
10/30/06	Letter	Industrial Client	KERAMIDA Workshop	"I found the workshop to be very informative and educational."
10/30/06	Letter	Partner in a Major Law Firm	KERAMIDA Workshop	"We collectively want to thank Keramida Environmental, Inc. ("Keramida") for hosting the Air, Water & Waste Workshop and reception last week. We were impressed with each of the speakers and learned a great deal during the day. Keramida has an impressive group of professionals whom we have enjoyed working with in the past. Again, thank you and we look forward to working together in the future."
9/26/06	Letter	Director of EHS at AFS	18th AFS Environmental, Health & Safety Conference	Thank you (Keith Baugues) for being a valued presenter at the recent 18th AFS Environmental, Health & Safety Conference in Nashville, TN. We appreciate your support of AFS.
4/14/06	Letter	MEC's President	16th Annual Business & Industry's Environmental Health & Safety Symposium	Thank you (Keith Baugues) for your outstanding materials and speaking during Workshop QQ-Air Permitting Reformed- Opportunities & Challenges for Industrial Sources. The workshop received an excellent score on the various evaluations and was one of the most popular & well attended.
3/2/05	Email	Law Firm	Initial Characterization for a Subdivision	KERAMIDA has been fantastic to work with.
6/22/04	Letter of Commendation	Hayes T. O'Brien	Structural Fill Site Assessment	I am writing to let you know how pleased I am with the job that your project manager and his associates have done for me on our Southern Avenue project. Your manager was able to secure all of the regulatory permits in record time. He is a true professional and perhaps one of the best engineers that I have worked with in thirty years of experience. I will certainly use your firm again.
2/25/04	Email	Law Firm	Phase I	Thanks once again for your promptness. Great service.

1/23/04	Letter	Industrial Client	Environmental Training	On behalf of our employees, I wanted to tell you what an outstanding job you did on our Environmental Training. You visited both sites in order to put together a site-specific presentation, and to meet our plant production requirements, you conducted ten training sessions in two consecutive days. The first session was at 6:00 a.m. Training on our schedule is duty "above and beyond." I appreciate your timely responses to our numerous questions, your patience, dedication, and assistance with whatever issues arise. I thank all Keramida personnel for the outstanding service you continually provide to us."
2/21/02	Email	Law Firm	Phase I & Phase II	I wanted to send a message about what a wonderful job Keramida did for us in connection with an acquisition of a business. The job involved both Phase I and Phase II work on very short time frames. I can truthfully say that in 16 1/2 years I have not worked with an environmental firm who was more responsive or more committed to delivering what the client needed in a timely way. This particular client is hard to please, but they were very pleased with Keramida's work. Congratulations!
2002?	Letter	Director of the Office of Urban Development, Ohio Department of Development, Clean Ohio Program	Clean Ohio Brownfield Project	Compliments to the County and KERAMIDA for moving to project completion so quickly and efficiently. Praise to the KERAMIDA team for their professionalism in all aspects of such a large project.
10/1/01	Email	Developer	Closure Sampling	Thanks for your expertise and hard work on this project. I'm anxious to get the closure from IDEM. Your knowledge and leadership on this project has been greatly appreciated. I look forward to working with you on many projects in the future.
8/30/01	Email	Former City Official	Consulting Services	When I was with the City of Indianapolis, we had Keramida Environmental under contract for a number of years. I found Keramida to be very professional, responsive to our needs, cost effective in their work, and something that was most helpful to me and my staff, leaders in their fields. This leadership enabled Keramida to mentor and advise the City on a number of fronts including air pollution legislation and control, water quality, industrial pretreatment, and site remediation. They played a key role in helping the Division's vision for the future, both from a policy and financial standpoint. Having worked for the City of Indianapolis, Keramida is attuned to the bureaucracy, financial aspects and need for implementable answers that are a part of working for a municipal government.
5/21/01	Email	National Manufacturing Company	Attended RISC Seminar Emission Statement	AFS Environmental 101 Seminar on Tuesday and Wednesday. Your organization has done an excellent job for me in the past and I know the super performance will continue in the future. You have a fantastic group of people. Once again, thank you.
10/6/00	Letter of Commendation	Industrial Facility	New Facility. Determination of applicable environmental and safety requirements. Obtaining necessary permits and setting up all required environmental and safety programs.	I wanted to let you know how much all of us have enjoyed working with your team, and in particular Jodie Crandell. The work Jodie has done for us has been nothing less than fabulous. She has demonstrated a high degree of professionalism and care in every task and document provided to us. Furthermore, Jodie's work has enable me to concentrate on day-to-day management of the business; and I have not once been concerned about the status of our safety and other programs getting done. Jodie is truly a jewel, and I can't imagine using anyone else for our environmental consulting services.
9/23/99	Letter of Commendation	Industrial Client	Air Permit	I wanted to take this opportunity to thank you for the fantastic work your staff has done relative to our new North Carolina facility. They have been very helpful in our effort to obtain an operating permit for this facility and will continue to be an important part of our team as we move into the Title V phase of the project.
9/23/99	Letter of Commendation	Industrial Facility	Phase I & II Assessments	Another group of people who deserve recognition are the Environmental Site Assessment staffers. Andy Gremos, Brian Harrington, and Rob Fedorchak have all put forth an extra effort to ensure that our interests were protected. I had the pleasure of being on site when Brian Harrington was conducting the actual site assessment work. His work was quite impressive. As always, I continue to appreciate the relationship that we have established with your firm and truly look forward to working with KERAMIDA on an on-going basis.
8/5/99	Client Evaluation Card	Foundry	Sormwater Pollution Prevention Plan	"The employees that I have worked with have been extremely helpful."
7/7/199	Client Evaluation Card	Industry	Emission Statement	"Of my own fault I failed to get KERAMIDA the information they needed to do the report until the last minute. They still managed to do the report in one afternoon."
10/28/98	Letter of Commendation	National Real Estate Holding Company	Selected for national contract	"I want to take this opportunity to thank you and your associates for the creativity, thought and professionalism that was apparent in your proposal. While controlling costs is always a major concern, low initial cost without regard for quality and responsiveness is false economy. Your proposal, as well as your company's performance on past projects for us, demonstrates technical ability, innovative thinking as well as a concern for quality and cost control. Your company does it very well."
10/2/98	Letter of Commendation	Law Firm	Phase I – Phase II Due Diligence for 5 Industrial Sites	"I want to thank you and all of those in your firm who helped us in connection with the Phase I and Phase II investigations at the five sites. I particularly appreciate the timeliness of the responses at both steps of the investigations. That allowed us to close the transaction on the schedule established by the buyer and the sellers. Please convey our appreciation of all who were involved in getting this work done professionally, on time and within budget."
8/13/98	Client Evaluation Card	Mineral Aggregate	Sand and Gravel Permit	"Looking forward to working with KERAMIDA on future projects."
3/1998	Client Evaluation Card	National Woodworking Company	Construction Permit	"I enjoyed working with you. Everyone has a great attitude. Keep it up."

2/2/98	Letter of Commendation	Petroleum Company	Soil and Groundwater Investigation and Remediation	"I found myself very comfortable in accepting your word and trusting what you had to say. In today's business world that's not easy."
12/22/97	Client Evaluation Card	Bank	Phase II-Surficial Soil Sampling	"We really appreciated your extra efforts in providing a verbal response back to us before our sheriff's sale date. Thanks!"
11/22/97	Client Evaluation Card	State Hospital	Emission Statement	"Very good job. Thanks."
11/22/97	Client Evaluation Card	Bank	Phase I - Due Diligence	"Thanks again for your fantastic service."
11/14/97	Client Evaluation Card	Bank	Phase I - Due Diligence	"We really appreciate your prompt response. Thank you."
10/27/97	Client Evaluation Card	Major Auto Manufacturer	Title V Permit and Regulatory Review	"KERAMIDA and Eric have again gone beyond the call of duty in helping us prepare for the Title V negotiation process."
10/20/97	Client Evaluation Card	Industrial Facility	State/Federal LQG Requirement Project	"Jodie is always good to work with. She is "consistently" good which I find comforting."
10/20/97	Letter of Commendation	Manufacturing Company	General Consulting	"I am confident you and your company will continue to excel. It is rewarding to watch good things happen to deserving people, and I extend to you my best wishes for continued success in the years to come."
10/16/97	Client Evaluation Card	Quarry	Permits	"Excellent staff - keep up the good work."
7/16/97	Client Evaluation Card	Foundry Facility	Environmental Compliance Audit	"Very good, timely and cost effective job."
7/11/97	Client Evaluation Card	Industrial Facility	Title V Assistance	"Tough project, excellent effort."
6/30/97	Client Evaluation Card	Major Auto Manufacturer	Air Construction Permit	"KERAMIDA's reputation holds strong with employees as hard working and professional as Eric."
6/30/97	Letter of Commendation	Law Firm	Soil Contamination Investigation and Litigation	"Vicky, I again want to express my appreciation for a job well done on the preparation and execution of your portion of the mediation. Your assistance was invaluable and greatly contributed to a good result for the client. It is a pleasure to deal with a real professional."
3/1997	Client Project Evaluation	National Woodworking Company	Air Construction Permit	"KERAMIDA's ability to change directions on the scope of our permit several times without any loss of time was a great value to this project." "We would recommend KERAMIDA without hesitation."
2/1997	Client Evaluation Card	Industrial Facility	Phase II Soil & Groundwater Investigation	"Thank you for accelerating the analysis and your quick response and cooperation."
12/20/96	Client Evaluation Card	Electric Company	Permits/Data Management	"The way that KERAMIDA was able to coordinate the data and pull it all together so we still met the deadline was very commendable and extremely appreciated."
12/6/96	Client Evaluation Card	State Government	Michigan City Correctional Facility Permits	"Thank you for being so prompt, will be looking forward to working with you in the future."
12/6/96	Client Evaluation Card	State Government	Correctional Facility Permits	"KERAMIDA was very knowledgeable, helpful and professional. I would recommend them."
12/1996	Client Evaluation Card	Law Firm	Tech Services	"Very responsive, knowledgeable, pleasant to work with."

12/1996	Client Evaluation Card	Industrial Facility	Permits	"I appreciate the staff's willingness to make the process understandable."
11/20/96	Client Project Evaluation	National Woodworking Company	Miscellaneous Services Compliance Services	"Jodie is truly a pleasure to work with. During the past several months, Jodie has performed a variety of tasks for me. Her strong technical knowledge coupled with her outstanding customer service attitude makes Jodie a reliable "go to" person." "We would recommend KERAMIDA without hesitation."
11/12/96	Client Evaluation Card	Major Auto Manufacturer	Industrial Hygiene Monitoring Assessment	"Everything was done first class."
10/30/96	Letter of Commendation	International Automotive Components Manufacturer	General Consulting	"Just a note to say thanks for being a part of our Division Environmental Workshop. You hit the subjects that I think were important to all in attendance. I appreciate you taking time out of your schedule to support our environmental affairs."
9/17/96	Letter of Commendation	International Aluminum Manufacturer	General Consulting	"Thank you very much for your help...this would not have been possible without your professional support. It was a great and interesting experience to work with you. Thank you again for your patience to revise many times and also for helpful information."
7/23/96	Client Project Evaluation	National Woodworking Company	Compliance Support	"You showed immediate response to my request. The information, which was exactly what I was looking for, was forwarded to my attention immediately. I would recommend KERAMIDA without hesitation."
7/22/96	Client Project Evaluation	National Woodworking Company	RCRA Compliance	"Jodie Crandell showed immediate response to my request. Ms. Crandell was very attentive to detail during this project which was necessary for a successful resolution. Ms. Crandell's knowledge of RCRA allowed for an immediate response to my query. The cost of this project was a good investment for us. The cost was also kept to a minimum because of the fact that Ms. Crandell is an efficient worker. We would recommend KERAMIDA without hesitation."
4/26/96	Client Project Evaluation	National Woodworking Company	VE Reading Plant #2	"The work was scheduled at our convenience. The early starting time (6:00 AM) was not a problem. The quality of the analysis that was performed was very good." "We would recommend KERAMIDA without hesitation."
1/19/96	Letter of Commendation	Real Estate Agency	Numerous investigation and remediation projects	"Let me first say thank you very much for your efforts in completing the various environmental investigations and remediation work for us...Your responsiveness to our needs and timing was great and much appreciated. I look forward to working with you again soon."
9/25/95	Letter of Commendation	Manufacturing Facility	Environmental permits	"I wanted to take a few minutes and communicate what a pleasure it was to work with KERAMIDA. The entire process was very smooth, nothing like the stories that you hear. Additionally, your staff's performance was excellent. Everyone was motivated and extremely professional in their efforts...They were flexible and understanding of my work schedule. Quite simply, they worked on this...as if it were their own. I hope our company treats customers the way you treated us. Thank you and we'll be sure to call KERAMIDA for all our environmental consulting needs."
4/17/95	Letter of Commendation	International Metals Manufacturer	Audits for multiple facilities throughout the U.S. and abroad	"I have had some good feedback on your audit team and I feel your group is being received well."
4/3/95	Letter of Commendation	International Automotive Components Manufacturer	Phase I & Phase II Projects for multiple facilities throughout the U.S.	"This is also to thank you and your staff for your quick response, and all your efforts and assistance in getting this project on the way and in keeping up with the numerous requests, even with the ones made under tremendous urgency and unreasonable schedules."
3/30/95	Letter	Automotive Parts Manufacturer	Environmental Site Assessments	This letter is to thank you and your staff for your quick response, and all your efforts and assistance in getting this project on the way and in keeping with the numerous requests, even with the ones made under tremendous urgency and unreasonable schedules.
6/14/93	Letter of Commendation	Industrial Facility	Investigation and remediation of soils and groundwater contaminated by chlorinated solvents and petroleum	"I look forward to continue to work with you. Your service, knowledge, and response have been extraordinary."